

Q&A NOVEMBER RELEASE WEBINAR

1 Can we see more than one week in primary attendance module?

A: Yes! Switch to Group and select the required date range along with other parameters.

2 What does CMJ stands for, please?

A: CMJ refers to Children Missing in education and is a partial CTF containing pupils who joined the school. This is optional for independent schools

3 Is there a way to see what week we are in i.e Week 1 or Week 2 on the cover-->Arrange cover screen?

A: This is not currently available but will be considered by the product team

4 On the (view) group screen when you scroll down you cannot see which group you are in and...so is there a way you could keep the class/group name visible somewhere as you scroll?

A: We will look at freezing the top section of the page

5 (Cover) Did you check that the speed to load the page is not too long?

A: We are constantly reviewing processes to ensure fast load speeds and have improved load speed Cover in line with this.

6 Has any functionality been changed to speed the page up?

A: See above

7 Is the swap room function now able to actually swap 2 rooms allocated to the groups rather than just the room being covered?

A: Most Arrange Cover action functionality has not changed

8 (Bulk Group Assignment) Will it (adding a tick to a group) then end their current membership? Only tutor group ends automatically when you select a new one

A: If groups are included and ticked on the page, removing the tick will end the membership when saved. Memberships are ended for tutor groups as by definition they only allow students to be in one group at a time.

9 (Bulk Group Assignment) Can we filter on the first 4 columns at all, if not fixing gender for example it might be useful to be able to filter on the column so you could view only boys for example?

A: We will look at this for development

10 Could there be a possibility of sorting on the class codes as well?

A: We will look at this for development

11 (Tracking Templates) Can you hide columns or make them read only? That's become more difficult with recent changes.

12 Is the CSV export option in marksheets still there?

A: Yes! When selecting Export you have the choice of csv or excel sheets

13 Please could you show us how we can get the view button for staff details as this has disappeared on the new view for all but those with full admin rights?

A: Staff details permissions are found under the "module" Framework for Staff, Students, Groups and Others. Check also Config>Setup>System Settings>New UI Settings and allow users can switch between old and new page

14 With the pre-admission group we couldn't enter all the data we wanted to (Year R in the summer for the Sept intake) has this changed eg medical info?

A: When creating pre-admission students the only difference on the student page is that with pre-admission Applicant and Additional Details are available. All student attributes for managing such as medical data remain the same

15 Is the pre-admissions details box accessible if on the old student details page?

A: No! As the old pre-Admissions page has been removed you must use the new UI to manage applicant and additional details

16 Don't all the switch to old UI options disappear this release?

A: Yes, except Student, Staff and Groups details pages. The Pre-admission student page

17 Where is SEN entered?

A: SEN details are entered on the Student Profile page. Scroll down to see its own section

18 Exam Sheets If we do it per year teachers can't see it?

A: Exams sheets are driven by the "main teacher" of a group. For use by Head of Year for example, make sure the whole year group is selected and Head of Year assigned to the Year Group; Report groups function in the same way so if a head of subject wants to see entries/results for all classes, use the dynamic Report Group option and either assign a main teacher directly

19 Exams Module: The tidy EDI file option is not available. As a result we are stuck with EDI files that we might not want to upload to A2C and cannot delete them and create new ones.

A: The easiest way to manage this is to move the files out of the "Outbox" on your local machine and store old/unrequired basedata files once it has been downloaded ready for A2C to retrieve.

20 How can we remove an EDI from the existing submissions?

A: This process is fixed to ensure Entries and Amendments work properly so Existing submissions cannot be removed once they have been created. Correct the entries and create an Amendment file to resolve any anomalies.

21 Exams what were the entry choices?

A: The default non-editable choices are C=Centre Entry, P=Private Candidate Entry, W=Withdrawn, <> (blank) = No entry. You can add your own codes but these must correspond to either Entry or <> No Entry

22 Will seated room showing in the room booking system?

A: Exam rooms will be removed from the room booking system once they have been added to Cover, either manually or via the Cover option to close rooms once exams have been seated

23 (Exam) Room selection would it be better NON allocated at the top so less scrolling?

A: The old process allowed you to see a page of exam rooms with its allocation more easily. In the new dropdown it was decided it would be easier to have allocated rooms brought to the top of the page without having to search for them

24 Is it possible to allocate a specific seat to a student for a full exam season?

A: Yes! Seat a student once and then use the Clone option for all other exams. This process will find all room/seating allocated for the selection which can then be applied. Automatic seating is also a Seating Option to seat large groups where there are no special considerations.

25 Can you seat every child into a fixed seat, due to covid they are having a fixed desk!

A: Yes! See above

26 Question for Cover - during Exam periods we need to repeat the cover patterns - can this be done in the cover page please?

A: Yes, but each day must be set up manually unless exams have been seated and Exams Room Cover has been configured

27 (MAT Vision) What happens if a school has entries in the lookup which are linked to records - if the items aren't in the distributed lookup, do these records get orphaned?

A: Yes!

28 (MAT Vision) Can you view absence and absence reasons across the MAT for staff?

A: There is a separate Staff page to view absence. It is also an area for further development

29 (MAT Vision) Can you compare schools against each other in each view i.e. not a combined figure for year group/report group, but by school as well?

A: Existing Attendance Breakdown analysis can be used to compare schools

30 Is MAT vision something we have to pay extra for within our MIS ?

A: Please contact sales@bromcom.com to enquire about the options available

31 Any scope to deploy updates to base pay structure?

A: This is in the development queue

32 (Running Balance Negative Balance) Does that only apply to clubs or does it impact dinners too?

A: Just for Clubs

33 Do they have to check out and pay to add to their balance?

A: The process is designed to take them through the process to top up their balance before returning to the selection page

34 For taking a club register what permissions do users need?

A: Permissions within Groups for Clubs. Some groups have access and other edit options. Clubs has its own permissions. Config>Setup>Roles and Permissions>Role>Framework>Groups

35 (MCAP App) Are you able to identify the mobile number that has installed the app, as some students are using the app instead of parents?

A: No! It may be something we can consider in future

36 Can we have filters on the accounts page for year group and so on?

A: We will look at this for development

37 (Staff Details) Who would get alerts to approve absence etc?

A: The first release does not include an alert process but will be added in future development

38 (Staff Details) Are you saying that managers would have to check every day rather than get an alert?

A: In the first release, yes!

39 My colleague cannot see the other drop downs when she flicks over to new look UI - she cannot see the staff record at all. In the old view she could see everything - why might this be?

A: Permissions in the new UI require their own permissions. Config>Setup>Roles and Permissions>Roles>Framework>People>Staff

40 Not all our staff have access to Bromcom, but if we rolled out this staff can you give them access to just this area eg request for absence?

A: This will be part of future development

41 Is there any improvements in logging training for multiple staff on the same course?

A: This is being considered for future development

42 Are there going to be different 'authoriser levels' allocated for different sign off limits?

A: Yes! This will be part of future development

43 Could you please add related student name to list showing who has app too?

A: We will look at this for development

44 (Fine Assessment) What does enable most right tick box do?

A: It allows the user to set the